Narrating with Networks: Making Sense of Event Log Data with Socio-technical Trajectories

Brian Keegan, Ph.D.

Northeastern University

CRCS Lunch Seminar, February 10, 2014 @bkeegan Scholars of socio-technical collaboration have overlooked the nonrandom structures emerging from the *accumulation of contributions*.

These accumulated contributions trace out **trajectories of users and artifacts** that can be understood with network analysis methods.

Trajectories are *easy* to compute, have *complex* structures and dynamics, and *generalize* across systems and levels of analysis.



"I believed that the important software needed to be **built like cathedrals**, ...but the Linux community seemed to resemble a **great babbling bazaar** ...out of which a coherent and stable system could seemingly emerge only by a succession of miracles." - Raymond, 1999

"In the cathedral-builder view of programming, bugs and development problems are tricky, insidious, deep phenomena. It takes months of scrutiny by a **dedicated** few to develop confidence that you've winkled them all out. In the bazaar view, you assume that bugs turn shallow pretty quick when exposed to a thousand eager co-developers pounding on every single new release." - Raymond, 1999

Z. - CONSTANTINOPLE, DA PLACE EM N-ONOU ET YENI DJA

"There were nine different contractors who took between 25 and 30 years to build the cathedral in 30 distinct campaigns. There was no overall designer, just a succession of builders. Chartres was **the ad hoc accumulation of the work of many men.**" – Turnbull, 1993

"[Cathedrals] were largescale laboratories...where the collective work of skilled specialists was aggregated. ... In the absence of designs or plans, builders developed ways in which their local knowledge and messy practices could be combined and transmitted in skills, methods, and artifacts." – Turnbull, 1993

Peer production processes have succeeded through the adoption of architectures to pool diverse efforts through modular projects and finegrained contributions. These make it possible for individuals to contribute effort commensurate with their ability, availability, and motivation. - Benkler, 2006



"A Wikipedia article is a process, not a product, and as a result it is never finished. Every edit is itself provisional. Every change is best thought of as a proposed edit... The process is more like creating a coral reef, the sum of millions of individual actions..." – Shirky, 2008





"Stigmergy may unfold in a human context [when]... actors coordinate and integrate their cooperative efforts by acting directly on the physical traces of work previously accomplished by others....the modifications made by individuals on artifacts may become meaningful to others and in turn inspire new action" – Christensen, 2012

<u>RQ2</u>: What do these accumulations reveal about the dynamics of socio-technical collaborations? (Dynamics)

<u>**RQ3</u>**: How does this method generalize to other systems, accumulated user activity, etc.? (*Generalizability*)</u>

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• (cur l prev)	02:48, 2 February 2014 Whym (talk I contribs) (80,191 bytes) (+22) (→External links: {{Authority control}}) (undo I thank)
• (cur I prev) 💿	16:26, 29 January 2014 Bahooka (talk I contribs) (80,169 bytes) (+54) (update endowment) (undo I thank)
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 (cur prev)) 	06:39, 10 January 2014 Bgwhite (talk I contribs) (80,662 bytes) (-20) (WP:CHECKWIKI error fix #69. ISBN problem. Do general fixes
and cleanup if r	needed using AWB (9838)) (undo thank)

GitHub

bootstrap / Commits branch: 3.0.0-wip

Aug 1	4, 2013		
*	Merge pull request #9463 from PMPP/css-ex-fix ···· cvrebert authored 7 hours ago	Ē.	1fd51b0fa3 → Browse code ⇒
	CSS Grid old classes in use PMPP authored 7 hours ago		1800edc07c 🔹 Browse code 🕈
*	rm `action` attr from highlighted example code too cvrebert authored 9 hours ago		aa2c152d85 → Browse code →

Aug 13, 2013

*	tweak punctuation in sentence of docs cvrebert authored 11 hours ago
	Merge pull request #9451 from Luis-TP/3.0.0-wip mdo authored 12 hours ago
	Apply mixin to correct class Luis-TP authored 13 hours ago



Fix .navbar-right > .dropdown-menu alignment Luis-TP authored 13 hours ago



Merge pull request #9443 from mattleff/patch-1

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Reddit



21880 test post please ignore (self.pics) submitted 4 years ago by qgyh2 1746 comments share save hide report

top 200 comments show 500

sorted by: top

```
▲ [-] Kharos 6350 points 4 years ago
```

Don't tell me what to do! Upvoted.

permalink

```
▲ [-] [deleted] 1578 points 4 years ago*
```

This must become the highest rated test post of all time.

Edit: Holy fuck, I think we did it.

permalink parent

```
▲ [-] happywaffle 419 points 4 years ago*
```

igstar There was one maybe a year ago that got the highest vote total I'd ever seen. One Cheeto to the person who finds it.

EDIT: I guess everyone gets a Cheeto.

permalink parent

▲ [-] mrhomer 203 points 4 years ago*

+ this is what we would have to surpass to get the highest vote total ever...

EDIT: good job guys. we won

permalink parent

```
▲ [-] stingraycharles 179 points 4 years ago
```

+ That must be the first US president who wins with only 8,500 votes! permalink parent

```
▲ [-] Teifion 142 points 4 years ago
```

```
We could just downvote that submission.
```

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permalink parent
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Features of an event log

• Activity – a system action

- Commit, revision, comment

- Case an entity that is acted upon
 Repository, Wikipedia article, discussion thread
- **Performer** an entity executing actions

– User, editor, member

• Order – an index defining a sequence

- Timestamp, position, thread depth

Activity	Case	Performer	Order
Commit	Χ	Α	1:01
Commit	Χ	В	2:02
Commit	Х	С	3:03
Commit	Х	А	4:04
Commit	Х	D	5:05
Commit	Х	Α	6:06

Software systems as complex networks: structure, function, and evolvability of software collaboration graphs

> Socialization in an Open Source Software Community: A Socio-Technical Analysis

Social and Temporal Structures in Everyday Collaboration

Self-Organization and Hierarchy in Open Source Social Networks

Evolution Patterns of Open-Source Software Systems and Communities

A TOPOLOGICAL ANALYSIS OF THE OPEN SOURCE SOFTWARE DEVELOPMENT COMMUNITY

Who works on what artifacts?



"User A contributes to Artifact X"



Activity	Case	Performer	Order
Commit	Х	А	1:01
Commit	Х	В	2:02
Commit	Х	С	3:03
Commit	Х	А	4:04
Commit	Х	D	5:05
Commit	Х	А	6:06





Artifact Users

SEQUENCE ANALYSIS: New Methods for Old Ideas SEQUENCES AND CYCLES IN SOCIAL INTERACTION STRATEGIES FOR THEORIZING FROM PROCESS DATA

NARRATIVE EXPLANATION: An Alternative to Variable-Centered Explanation?

Becoming a Nazi: A model for narrative networks[☆]

Narrative Networks: Patterns of Technology and Organization

Taking Turns and Talking Ties: Networks and Conversational Interaction¹

Discovering Social Networks from Event Logs

Who modifies whose work?



"User B modified User A's version"

Boston Marathon bombings: Difference between revisions

From Wikipedia, the free encyclopedia

[restore this version] Revision as of 16:39, 24 July 2013 (edit) Kennvido (talk I contribs) (→Injuries: last person to leave hospital) ← Previous edit

Coordinates: Q 42°20′59.46″N 71°4′43.93″W

[restore this version] Revision as of 04:29, 25 July 2013 (edit) (undo) (thank) Apteva (talk I contribs) (→Injuries: caps) Next edit →

Line 200:

During a firefight with the suspects just after midnight on April 19, 33-year-old MBTA Police Officer Richard H. Donohue Jr. was critically wounded.<ref name="AutoLC-28"/> He lost much blood and his heart stopped for 45 minutes, during which time he was kept alive by [[CPRIcardiopulmonary resuscitation]].<ref name="AutoQU-16"/>

Marc Fucarile, who lost his right leg and suffered severe burns and shrapnel wounds, was the last victim to leave the hospital on July 24, 2013.<ref>{{cite webltitle=LAST

 HOSPITALIZED MARATHON VICTIM HEADS HOME lurl=http://bigstory.ap.org/article/last-hospitalized-marathon-victim-headshomelpublisher=APlaccessdate=24 July 2013}-/ref>

Line 200:

+

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Activity	Case	Performer	Order
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Activity	Case	Performer	Order
Commit	Х	А	1:01
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Commit	Х	D	5:05
Commit	Х	А	6:06





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Coordinates: Q 38.322°N 142.369°E

Q

2011 Tōhoku earthquake and tsunami

From Wikipedia, the free encyclopedia

"2011 Miyagi earthquake" redirects here. For the aftershock that occurred on 7 April, see April 2011 Miyagi earthquake.

neiyo Oki		2011 Hi
ihon		240nx
uake, was a	Date	11 March 2011
001 (00.40 010) • Ochika	Origin time	14:46:23 JST (UTC+09:00)
^[13] It was the	Duration	6 minutes ^[1]
he world since	Magnitude	9.0 (M _w) ^{[2][3]}
that reached	Depth	30 km (19 mi)
e Sendai area,	Epicenter	🔍 38.322°N 142.369°E
4 m (8 ft) east and	Туре	Megathrust earthquake
generated sound	Countries or regions	Japan (primary) Pacific Rim (tsunami, secondary)
150 injured, ^[24] sed, with a further lake and tsunami ge to roads and	Total damage	Tsunami wave, flooding, landslides, fires, building and infrastructure damage, nuclear incidents including radiation releases
^{(8]} Around	Max. intensity	IX - Violent
ikushima Daiichi	Peak acceleration	2.99 g
ds of uffered explosions	Tsunami	Up to 40.5 m (133 ft) in Miyako, Iwate, Tõhoku
failure. Residents	Landslides	Yes
adius of the	Foreshocks	7
citizens evacuate	Aftershocks	10,443 (as of 5 January 2014) ^[4]
he Bank of Japan rket conditions. ^[34]	Casualties	15,883 deaths, ^[5] 6,150 injured, ^[6] 2,643 people missing ^[7]

The **2011 earthquake off the Pacific coast of Tōhoku** (東北地方太平洋沖地震 *Tōhoku-chihō Taiheiyō Oki Jishin*³), often referred to in Japan as the **Great East Japan Earthquake** (東日本大震炎 *Higashi nihon daishinsai*²)^{[8][9][10][fn 1]} and also known as the **2011 Tohoku earthquake**,^[11] and the **3.11 Earthquake**, was a magnitude 9.0 (M_w) undersea megathrust earthquake off the coast of Japan that occurred at 14:46 JST (05:46 UTC) on Friday 11 March 2011,^{[2][3][12]} with the epicentre approximately 70 kilometres (43 mi) east of the Oshika Peninsula of Tōhoku and the hypocenter at an underwater depth of approximately 30 km (19 mi).^{[2][13]} It was the most powerful known earthquake ever to have hit Japan, and the fifth most powerful earthquake in the world since modern record-keeping began in 1900.^{[12][14][15]} The earthquake triggered powerful tsunami waves that reached heights of up to 40.5 metres (133 ft) in Miyako in Tōhoku's lwate Prefecture,^{[16][17]} and which, in the Sendai area, travelled up to 10 km (6 mi) inland.^[18] The earthquake moved Honshu (the main island of Japan) 2.4 m (8 ft) east and shifted the Earth on its axis by estimates of between 10 cm (4 in) and 25 cm (10 in),^{[19][20][21]} and generated sound waves detected by the low orbiting GOCE satellite.^[22]

On 12 September 2012, a Japanese National Police Agency report confirmed 15,883 deaths,^[23] 6,150 injured,^[24] and 2,643 people missing^[25] across twenty prefectures, as well as 129,225 buildings totally collapsed, with a further 254,204 buildings 'half collapsed', and another 691,766 buildings partially damaged.^[26] The earthquake and tsunami also caused extensive and severe structural damage in north-eastern Japan, including heavy damage to roads and railways as well as fires in many areas, and a dam collapse.^{[18][27]} Japanese Prime Minister Naoto Kan said, "In the 65 years after the end of World War II, this is the toughest and the most difficult crisis for Japan.^{#[28]} Around 4.4 million households in northeastern Japan were left without electricity and 1.5 million without water.^[29]

The tsunami caused nuclear accidents, primarily the level 7+ meltdowns at three reactors in the Fukushima Daiichi Nuclear Power Plant complex, and the associated evacuation zones affecting hundreds of thousands of residents.^{[30][31]} Many electrical generators were taken down, and at least three nuclear reactors suffered explosions due to hydrogen gas that had built up within their outer containment buildings after cooling system failure. Residents within a 20 km (12 mi) radius of the Fukushima Daiichi Nuclear Power Plant and a 10 km (6.2 mi) radius of the Fukushima Daini Nuclear Power Plant were evacuated. In addition, the U.S. recommended that its citizens evacuated up to 80 km (50 mi) of the plant.^[32]

Early estimates placed insured losses from the earthquake alone at US\$14.5 to \$34.6 billion.^[33] The Bank of Japar offered ¥15 trillion (US\$183 billion) to the banking system on 14 March in an effort to normalize market conditions.^[3] The World Bank's estimated economic cost was US\$235 billion, making it the costliest natural disaster in world history.^{[35][36]}

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2011 Tōhoku earthquake and tsunami: Revision history

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<u>RQ2</u>: What do these accumulations reveal about the dynamics of socio-technical collaborations? (Dynamics)

<u>**RQ3</u>**: How does this method generalize to other systems, accumulated user activity, etc.? (*Generalizability*)</u>











- Centralization, reciprocity, and clustering of trajectory is significantly higher than random graphs of similar size & density
- Negative degree correlations → well-connected editors modifying poorly-connected editors' contributions

<u>RQ2</u>: What do these accumulations reveal about the dynamics of socio-technical collaborations? (Dynamics)

<u>**RQ3</u>**: How does this method generalize to other systems, accumulated user activity, etc.? (*Generalizability*)</u>

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Color nodes by stop time





Links <60 seconds old



Nodes adding >50 bytes











Hairball-iness







<u>RQ2</u>: What do these accumulations reveal about the dynamics of socio-technical collaborations? (Dynamics)

- Trajectories reveal dynamics of editor involvement
- Articles with "hairball-ier" trajectories have better quality

<u>RQ2</u>: What do these accumulations reveal about the dynamics of socio-technical collaborations? (Dynamics)

<u>**RQ3</u>**: How does this method generalize to other systems, accumulated user activity, etc.? (*Generalizability*)</u>

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User contributions

For Madcoverboy (talk | block log | uploads | logs | filter log)

(newest | oldest) View (newer 50 | older 50) (20 | 50 | 100 | 250 | 500)

- 17:59, 12 August 2013 (diff | hist) . . (+964) . . Wikipedia talk: WikiProject Universities (→ Proliferation of prestige-boosting in leads: new section)
- 23:13, 31 July 2013 (diff I hist) . . (+6) . . m John T. Riedl (→Honors and awards: en-dash)
- 14:27, 20 July 2013 (diff | hist) . . (+84) . . Social network (Unclear what a "complex set" of dyadic ties is. Emphasize methodological and theoretical contributions of social networks.) (Tag: VisualEditor)
- 18:59, 19 July 2013 (diff | hist) . . (+375) . . John T. Riedl (document refs)
- 16:55, 17 July 2013 (diff I hist) . . (+64) . . John T. Riedl (→Honors and awards: dab)
- 00:54, 17 July 2013 (diff I hist) . . (0) . . m John T. Riedl (spelling) (Tag: VisualEditor)
- 20:51, 16 July 2013 (diff | hist) . . (+28) . . John T. Riedl (Tag: VisualEditor)
- 20:50, 16 July 2013 (diff I hist) . . (+768) . . John T. Riedl (→Highly cited articles)
- 20:42, 16 July 2013 (diff I hist) . . (-123) . . John T. Riedl (similar reference to IEEE fellow)
- 20:34, 16 July 2013 (diff I hist) . . (-110) . . John T. Riedl (fixing copyvio from his UMN PR) (Tag: VisualEditor)
- 20:28, 16 July 2013 (diff | hist) . . (0) . . m John T. Riedl (fixing ref)
- 20:28, 16 July 2013 (diff I hist) . . (-29) . . John T. Riedl (linking software award to ref, removing link in cite)
- 20:24, 16 July 2013 (diff | hist) . . (+193) . . John T. Riedl (moving pr up to cite)
- 20:06, 16 July 2013 (diff | hist) . . (+16) . . m John T. Riedl (add ACM publisher) (Tag: VisualEditor)

Help:User contributions

User's event log

Activity	Case	Performer	Order
Commit	А	Х	1:01
Commit	В	Х	2:02
Commit	С	Х	3:03
Commit	А	Х	4:04
Commit	D	Х	5:05
Commit	А	X	6:06









Do editors interact across articles?



Color edges by article type





Wikipedia:WikiProject Tropical cyclones

From Wikipedia, the free encyclopedia



Welcome to WikiProject Tropical cyclones, a WikiProject to systematically organize all the information in Wikipedia related to tropical cyclones (also known as hurricanes or typhoons). This project's focus is to centralize the efforts of many Wikipedians to make Wikipedia the best free resource when it comes to information about the subject.

If you want to help, feel free to look at the project's noticeboard, the to do list, the #wiki-hurricanes \square IRC channel, or this talk page.

Scope

[edit]

This WikiProject aims to provide a common layout for articles on official tropical cyclones—classified by any warning center, or considered a tropical cyclone in a scientific journal or publication—as well as the science behind them.

Goals

[edit]

To provide an encyclopedic overview for tropical cyclones, including coverage of historical individual storms and the structure of a cyclone, and to categorize all known tropical cyclones in an effective and cohesive fashion.



Shortcuts: WP:TROP

WP:WPTC WP:WTC

Hurricane Felix as viewed from the International Space Station (ISS) on September 3, 2007.

Breaking

<u>**RQ3</u>**: How does this method generalize to other systems, accumulated user activity, etc.? (**Generalizability**)</u>

- Trajectories can be applied to other socio-technical systems' event logs
- Trajectories reveal structures in editors' contributions documenting their shifting interests, expertise, and social roles
- Trajectories can be overlapped into multi-graphs to reveal latent communities of practice

Event logs narrate changes to artifacts and users over time

Temporal adjacencies in event logs collapse large-scale data into networks quarter 18 day,

F. fea. place & fet. H. M.

moon 26 day, 10h. 50m.

Complexities in accumulated contributions suggests need for stigmergic theories



Trajectories expose regularities and anomalies for qualitative analysis

Quantify implicit coordination, social role adoption, and communities of practice

Thank you!

www.brianckeegan.com @bkeegan github.com/brianckeegan Slide 2: http://www.anicursor.com/FlyoverCologne.jpg

Slide 3: <u>https://commons.wikimedia.org/wiki/File:Yeni Cami mosque and Emin%C3%B6n%C3%BC bazaar.jpg</u> Slide 4: <u>http://www.oberlin.edu/images/Art336/366-187.JPG</u> Slide 5: <u>http://www.oberlin.edu/images/Art336/366-192.JPG</u>

Slide 6: https://commons.wikimedia.org/wiki/File:Pieter Bruegel d. %C3%84. 074.jpg

Slide 7: https://commons.wikimedia.org/wiki/File:Demolition of the tower of Lund Cathedral.jpg

Slide 8: <u>https://commons.wikimedia.org/wiki/File:Cathedral Termite Mound - brewbooks.jpg</u>

Slide 9: http://www.callnorthwest.com/wp-content/uploads/2012/10/cockroach-costume.jpg

Slide 62: <u>http://www.tate.org.uk/art/artworks/millais-the-boyhood-of-raleigh-n01691</u>

Slide 63:

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